JOURNAL OF SOCIAL SCIENCES Interdisciplinary Reflection of Contemporary Society

© Kamla-Raj 2016 J Soc Sci, 49(1,2): 123-133 (2016) PRINT: ISSN 0971-8923 ONLINE: ISSN 2456-6756 DOI: 10.31901/24566756.2016/49.1,2.16

Imperatives for Co-operative Governance: A Case Study of Local Municipalities in KwaZulu-Natal, South Africa

Ivan G. Govender

Department of Entrepreneurial Studies and Management, Durban University of Technology, Durban, South Africa, P. O. Box 1334, Durban 4000, South Africa Telephone: +27(0)31 3735694, E-mail: ivang@dut.ac.za

KEYWORDS Service. Delivery. Intergovernmental. Relations. Monitoring. Evaluation

ABSTRACT Despite the South African government's effort to enhance co-operative governance, the high rate of service delivery protests confirm that co-operative governance has not fully developed as a mechanism to improve service delivery. The aim of the study was to ascertain factors influencing co-operative governance and the perceptions of local government regarding the effectiveness of both the National and Provincial Governments' support for co-operative governance. The study used the quantitative research method to investigate the needs and extent of co-operative governance in local municipalities with the KwaZulu-Natal province as a case study. The key issues municipalities consider important for improving intergovernmental relations (IGR) include communication and consultation, monitoring and evaluation (M&E), concurrent function clarity and technical support. The paper recommends the implementation of a participatory monitoring and evaluation (PME) system to enhance communications and alignment of the integrated development plans across the three spheres of government.